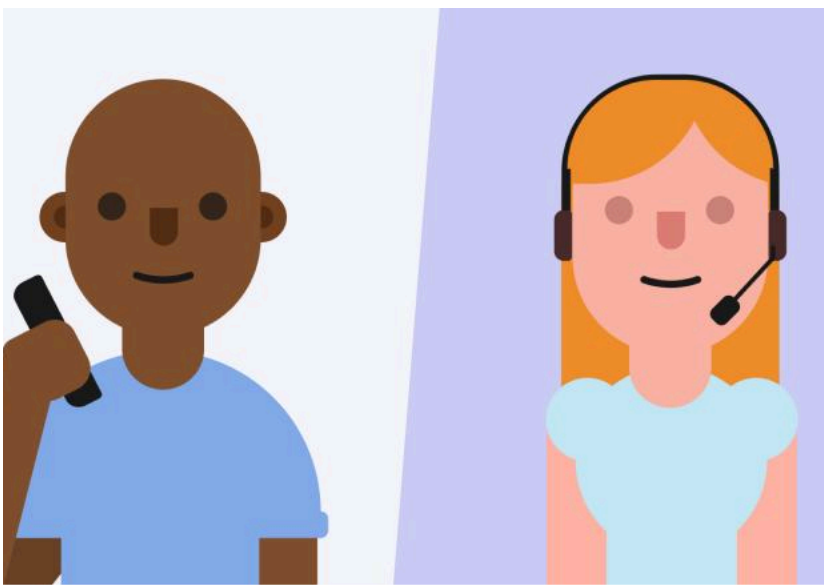


# Supported Account

A hands-on approach to helping manage your **direct payments & personal health budgets**

## What is it?

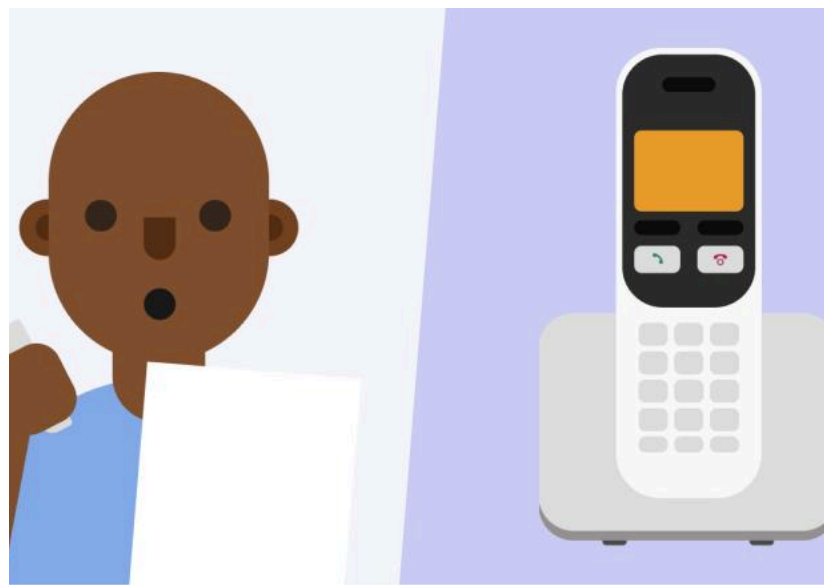


In the past, lots of people had a 'managed account' direct payment, which is when an organisation holds your direct payment and makes payments on your behalf.

PPL offer a similar but more modern service, which we call a **Supported Account**.

The whole idea is to remove some of the admin and hassle for you.

## How does it work?

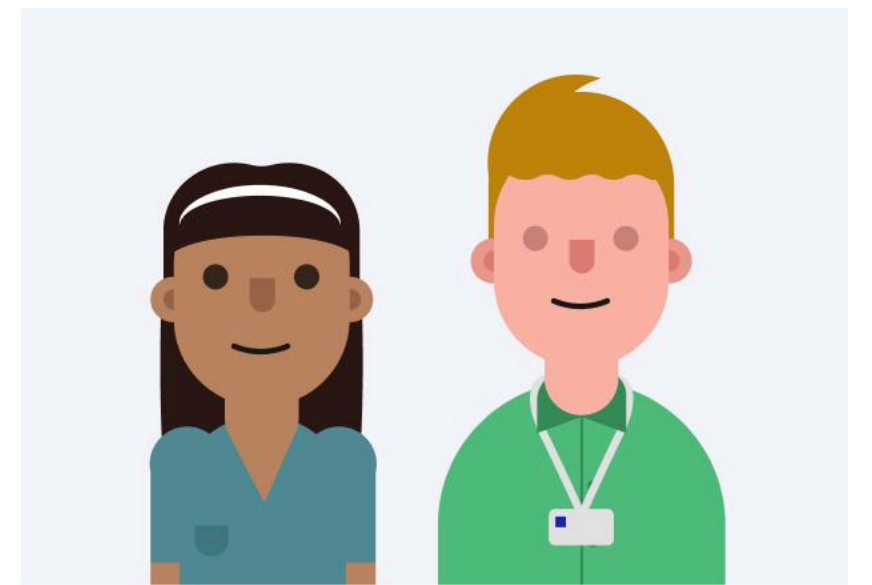


With a **Supported Account**, you are still in charge of how your direct payment is spent, but the team at PPL manage your Virtual Wallet account for you.

We'll agree with you how we will find out how your direct payment is being spent.

At any time, you or a family or friend can log in to your Virtual Wallet account to keep an eye on the money coming in and out and your balance.

## Who can have one?



Lots of people are able to manage their Virtual Wallet account themselves. But if you can't – and you don't have a suitable friend or family member to help - then you may be able to opt for a **Supported Account**.

To find out if you can have one, speak to your contact at the council or the health service.

## FIND OUT MORE

Telephone: [03300 582692](tel:03300582692)

Email: [info@myvirtualwallet.co.uk](mailto:info@myvirtualwallet.co.uk)

Chat: [www.myvirtualwallet.co.uk](http://www.myvirtualwallet.co.uk) (chat live with us)

Scan to watch video

